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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

For years we had two options for internet here in the Bay Area. Comcast and AT&T.

One has the worst customer service (and they know and dont care), never took responsibility for their mistakes, continuously overcharged. The other has terrible connection, also overcharged and has hidden feedsalways.

The internet has become a norm. It keeps us informed, it connects us to the world and entertains us. This service should not have a monopoly.

Working for a University in Online Education, I can see that the future of education will be remote and online. We have students all over the United States coming to us with issues with their internet. Some cant pay for it, others have dial-up still, and others pay for a minimal subscription causing them to spend more time trying to view their course material.

I was skeptical about Sonic at first, it was a relatively unknown company when I find out about them. They have provided my home with the best internet connection. We are a household of six people constantly working in the internet and enjoying entertainment without having to get unnecessary packages, expensive rented modems, having to upgrade services because the internet is shared with people around the block.

Broadband competition is extremely important. We should promote others to think of better ways to deliver this service.

Other companies have provided internet and have done a poor job for years now its time for others to have their turn.

Ruben Barrenechea